The San Francisco Public Authority helps the 20% of San Francisco’s low-income seniors and people with disabilities (Consumers) who want to stay in their homes, but don’t have a friend or family network to help care for them. Because they live alone, without the help of an in-home caregiver (Independent Provider) they risk becoming homebound or institutionalized.

By giving Consumers the opportunity to independently manage their own care, they retain their dignity, experience better health and wellbeing, are less likely to make repeated visits to the hospital, and they can stay in their homes and engage in their communities.

Supportive services range from taking people to doctor’s appointments to help with mobility related activities like showering and dressing, wheelchair transfers and light cooking and house work – essential non-medical tasks a friend or family member might otherwise help with. The Public Authority also provides training and other resources for both Providers and Consumers.

**Public Authority Programs**

- **A Registry** of Independent Providers for our consumers to choose from for on-going, regularly scheduled in-home support
- **An On-Call program** for Consumers in need of urgent support or transitional support from a rehabilitative care facility
- **A Mentoring program** to help Consumers learn to better communicate and work with their Independent Providers
- **Collaborative state-wide Advocacy** in support of Consumer and Provider rights
- **Access to Home Care Training** for Independent Providers through our partners at Homebridge
- **Collective bargaining and full health and dental benefits** for more than 17,000 Independent Providers City-wide

**Beyond the good our programs do for seniors and disabled people in need,**

- **This work employs thousands of immigrant workers**, helping them to support their families and giving them a pathway to future opportunity. It is one of few employment opportunities available to low-skilled, low English-speakers. The Public Authority offers health and dental benefits to all
- **The cost to the State, the City and to taxpayers is far less** than if these same people were in receiving care in public institutions
- **By 2030 there will be 100,000 more seniors in San Francisco**, 50% of whom will be low-income. We are working NOW to meet this growing need.