



Thriving in Place Technology Community Needs Assessment Survey Phone-Based Technology Survey

For service providers or volunteers to conduct with constituents.

Please use this script to administer the Phone-Based survey. The survey responses can be entered into the following SurveyMonkey link:

https://www.surveymonkey.com/r/technologynneeds_English

I'm calling to say hello from _____. If you have a few moments, I would like to ask you some questions about your technology needs as San Francisco hopes to connect every resident to technology by offering access to Internet and devices in the future.

Thriving in Place is conducting a survey to understand the technology barriers and needs of SF residents with disabilities and older adults (ages 60+) during COVID-19. Study results will be shared with the Department of Disability and Aging Services (DAS) and the Mayor's Office on Disability (MOD).

Responses to this survey are anonymous and all information you provide will remain confidential. You are free to skip any question you do not wish to answer.

This survey will take about 15 minutes to complete.

At the end of this survey we will be inviting you to share your contact information if you would like to be entered to win a **\$50 Gift Card**. You can also share your contact information if you would like to be considered for a paid Focus Group.

For more information about Thriving in Place and the Technology Needs Assessment, contact us at DigitalEquity@tipsf.org, call **415-593-8129**, or visit us online www.tipsf.org/digital-equity