

[VIDEO DESCRIPTION: Zahna Simon, a white Deaf woman, is wearing a light blue v neck shirt and signing in ASL. Zahna has waist length dark blonde hair and is signing in front of a yellow wall with a white dado rail. She is wearing hearing aids and dangly silver earrings with a spiral design.

Title Slide: Blue, orange, and black text reads:

Thriving in Place

Empowered Cities Survey

Information in ASL

The Thriving in place logo is shown: a blue and orange map pin icon with a white heart with an orange abstract human figure reaching their arm up inside. The sign language interpretation logo and closed caption logos are shown.

Transition Slide One: White slide with black text: OVERVIEW OF SURVEY QUESTIONS

Transition Slide Two: White slide with black text: Focus Groups

Transition Slide Three: White slide with black text: Timeline

End Slide: White slide featuring the Urban Jazz Dance Company logo:

Antoine Hunter PurpleFireCrow, dances in passe releve, one arm stretched up, the other bent in L shape, head facing L shape. Text, UJDC, is italicized and in red color overlay right beside the pose. Antoine is wearing short red dance shorts.

Black text reads:

Vlog produced by Urban Jazz Dance Company Access Services

ASL Translation by Zahna Simon

END VIDEO DESCRIPTION]

[TRANSCRIPT:

ZAHNA: If you identify as Deaf, a person with a disability, an older adult (60+), a transition-age youth (18-24), a veteran, a person experiencing homelessness, or a parent of a child with a disability, we want to learn from you!

San Francisco is conducting a City-wide survey to understand the technology barriers and unmet needs of SF residents with disabilities and older adults (ages 60+) during the COVID-19 pandemic.

The name of the survey is Empowered Cities Technology Needs Assessment.

This project is led by Thriving in Place.

This needs assessment initiative is being led by a Community Advisory Committee made up of a diverse cross-section of community members with disabilities, veterans, older adults, transition-age youth, and community advocates.

The COVID-19 pandemic has intensified digital inequality for many older adults and people with disabilities, particularly for those with low-incomes, communities of color, and those with limited English proficiency. We know that many San Francisco residents with disabilities, older adults (60+) and people experiencing homelessness are facing barriers around technology during COVID-19, including lack of Internet, devices, digital training support, and access to accessible online information and essential services. It is vital that all residents have the technology tools needed to stay consistently and meaningfully connected during these challenging times. This city-wide needs assessment will help us understand the current unmet needs of SF residents with disabilities and older adults, and advocate for resources and solutions in order to bridge the digital divide.

This includes expanding access to the Internet, devices, assistive or adaptive technology, and digital support needed for residents to get information, access services, have online health visits, connect with family and friends, and to participate in online activities.

The results of the survey will be shared with the Department of Disability and Aging Services (DAS) and the Mayor's Office on Disability (MOD) as part of COVID-19 Response in San Francisco.

OVERVIEW OF SURVEY QUESTIONS:

The survey asks questions about internet usage, device ownership, assistive or adaptive technology, digital literacy, and barriers to accessing services and programs. The survey also collects a variety of demographic data to ensure that Thriving in Place has received input from a broad sample of San Francisco's communities.

If you want to take the survey, encounter problems or need support to complete the survey, please contact: DigitalEquity@tipsf.org

FOCUS GROUPS:

Along with this survey, we will be holding paid Focus Groups with SF residents with disabilities and older adults, who are also LGBTQIA, people of color, low-income older adults, transition-age youth, people experiencing homelessness, and veterans. Focus Groups will be conducted in a variety of languages and accessible formats (including ASL and real-time captioning). Please include your contact information in the survey if you would like to participate in a paid Focus Group.

TIMELINE:

The survey will be open until mid-April 2021 and will take approximately 15 minutes to complete. The survey is available in multiple languages including: English, Spanish, Chinese, Tagalog, Russian, Vietnamese, and more.

Remember if you want to take the survey, encounter problems or need support to complete the survey, please contact DigitalEquity@tipsf.org

END TRANSCRIPT]